Social Media Analytics Checklist



Step 1: Analyze Follower Demographics

- Use platform analytics to gather data on your followers' demographics (age, gender, location, etc.).
- Compare these demographics with your target audience to see how well they align.
- Identify trends in your follower base over time. Are you attracting a more diverse audience, or is it consistent?

Step 2: Calculate Engagement Rates

- Define engagement metrics for each platform (likes, shares, comments, retweets, etc.).
- Calculate engagement rates for your posts to understand how actively your audience interacts with your content.
- Track engagement rates over time. Are they improving, stable, or declining?

Step 3: Assess Post Performance

- Identify your top-performing posts by engagement metrics.
- Determine common themes or types of content among your most successful posts.
- Check the posting times and days of your best content. Are there patterns worth replicating?
- Compare post performance across different platforms. Does your content perform better on certain platforms?

Step 4: Analyze Content Strategy

- Review the types of content you post (images, videos, text, stories, etc.). Is there a good balance?
- Check your content's consistency with your brand voice and messaging.
- Identify any content gaps or areas where you could expand your reach (e.g., exploring video content or live sessions).

Step 5: Benchmark Against Industry Standards

- Research industry benchmarks for engagement rates and post performance.
- Compare your metrics with industry standards to gauge where you stand.

Identify any areas where you're outperforming or lagging behind industry norms.

Step 6: Plan for Improvement

- Set specific goals for improving engagement rates and post performance.
- Develop a content calendar to maintain a consistent posting schedule.
- Experiment with new content types or formats to boost engagement.